

## APPEAL

Professional Wireless Communications  
451 Cliff Rd E Suite 101  
Burnsville, MN 55337  
952-746-2500

July 25<sup>th</sup>, 2019

Dear Appeal Specialist,

I am writing to file an appeal with the FCC. I am disputing a charge on our bill dated 04/23/2019. I am submitting this letter as an appeal as I do not agree with the decision to invoice our company a late fee charge.

I believe this invoice to be incorrect because over the past few years Professional Wireless Communications has never filed a FCC Form 499-A late. When entering in the 2019 FCC Form 499-A information we noticed 2018 FCC Form 499-A was listed as noncomplete. We clicked on the link and everything was completed besides one check mark. We did not receive any emails, calls or notifications informing our 2018 FCC Form 499-A was not complete.

I filed a grievance letter on May 10<sup>th</sup> explaining this to the USAC and they were able to bring our invoice down from \$1,200 to \$400. My concern is we never received an invoice in July stating we didn't file a FCC Form 499-A and therefore, we should not be charged anything. It falls on the billing department for not notifying Mark Greenlee or Professional Wireless Communications. If we were properly notified, we would have paid the invoice and filed form 499-A in July. I am asking that we come to an agreement on this matter as soon as possible.

Thank you for taking the time to read my appeal. Please contact me should you have any questions or concerns.

Sincerely,

*Hannah Farber*

Hannah Farber